

# CONFLICT & CRISIS MEDIATION

# Restore open dialogue, begin to compromise and rebuild fractured relationships

Pinion Advisory offers support for two different mediation services:

# STANDARD CONFLICT MEDIATION

For families or businesses experiencing inter-relationship conflict and the inability to resolve matters. This conflict is starting to impact day-to-day relationships and business operations. Acting proactively now will restore relationships and allow the matter to be resolved

# CRISIS MEDIATION

For families and business in crisis, where relationships are at the point of being irrevocably damaged. Conflict is escalating and no resolution or change is achievable without intervention. This conflict is impacting long-term health of individuals, the family and even the business.



# **CONFLICT & CRISIS MEDIATION**



### **OUR SERVICE PROVIDES**

- Confidentiality
- A supportive and neutral person to listen to all parties' grievances
- One-on-one support for all family members to improve each persons' wellbeing and allow the issues to be explored safely
- Support all parties to communicate clearly and calmly, enhancing understanding and fostering positive collaboration

Both services are based on individual and group coaching sessions, as well as education via our specialised training program. There is also time set aside for reflection, discussion and collaboration.

Conflict mediation works best if all parties are willing to reach a beneficial outcome.

Crisis mediation will be required when parties are unable to move forward or compromise without intervention, and a substantial change in thinking and behaviour is needed.

## WHEN TO REACH OUT AND START THIS PROCESS

- If parties are unable to communicate without voices being raised or tempers flaring
- If there is an important issue on the horizon that needs everybody's full buy-in

### WHY WORK WITH US

With a proven track record of over two decades of experience helping clients develop and grow. Our whole business approach ensures that technical, production and management attributes are considered as we work with you. We offer a professional, independent, innovative approach and a genuine desire to help our clients achieve their goals.

For more information contact us on 1300 746 466 or visit pinionadvisory.com

